

# MAN SERVICE CONTRACTS





## **TRANSPORT EFFICIENCY MADE TO MEASURE**

Cut costs, improve performance, increase productivity and profitability: that's the way to optimise the efficiency of your fleet. MAN service contracts help you do just that with a number of packages for the entire MAN product range.

No matter which service contract you choose, you can be assured of consistent and efficient servicing throughout the MAN dealer network.



### The benefits at a glance

- Sure financial planning and pricing
- Lower maintenance costs due to discounted parts and labour pricing
- Headlight adjustment
- Optimal fuel consumption through correct tuning of vehicle
- Reduced staff and administration costs
- Minimised time off the road
- Higher resale value of vehicles

# COMFORT

This contract covers all work as part of regular servicing as prescribed by MAN.



## Scope of Coverage:

### Inclusions

SERVICE  
FLAT RATE

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

### Options

- Pick up and return
- VCAs and COFs
- 5<sup>th</sup> wheel services
- Packages available for 1-5 year periods

## COMFORT PLUS

In addition to the services of the **Comfort** contract, this contract includes an extended warranty package.



### Scope of Coverage:

#### Inclusions

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

#### Options

- Pick up and return
- VCAs and COFs
- 5<sup>th</sup> wheel services
- Packages available for 1-5 year periods

#### Warranty Extensions

- Tailored to suit contract duration\*

PLUS  
EXTENDED  
WARRANTY

\* For maximum warranty extension please refer to page 7.

## COMFORT REPAIR

This contract covers all services of the **Comfort** contracts, as well as all normal wear and tear repairs to the vehicle.



### Scope of Coverage:

#### Inclusions

- Engine, transmission and axle oils
- Oil filter, fuel filter, air filter, pollen filter and air dryer cartridge
- Headlight adjustment
- Coolant level and concentrate
- Hydraulic oil for cab-tipping equipment and steering
- Battery fluid
- Road tests as required

REPAIR  
PACKAGE  
INCLUDED

#### Repairs

- Engine
- Transmission including clutch
- Chassis, steering box, steering arms and suspension
- Cab
- Brake system
- Electrical equipment, bulbs and fuses

#### Options

- Pick up and return
- VCAs and COFs
- 5<sup>th</sup> wheel services
- Structured payments due to lay up of vehicle for seasonal requirements
- Packages available for 1-5 year periods

## WARRANTY EXTENSION



**With MAN service contracts you're guaranteed peace of mind.**

Benefit from an extended warranty for either the entire vehicle or drive-line up to 5 years and 1,000,000 km (select models apply). You can also combine an extended warranty package with a flat rate service contract (refer **Comfort Plus** package). A service package that's worth its weight in gold.

Talk to your MAN dealer about tailoring a package to suit your needs.

# POWERTRAIN WARRANTY

## Engines

- Engine case
- Cylinder head
- Crankgear
- Engine control
- Injection system
- EDC control unit
- Turbocharger
- Intake/exhaust manifold
- Engine brake
- Cooling system
- Engine lubrication

## Standard transmission\*

- Gearbox housing
- Shafts
- Splitter unit
- Range unit
- Gear change devices in transmission
- Power take-off
- Lubrication system
- Hydraulic gear of retarder
- AS-Tronic control unit
- Gear change devices in transmission
- Splitter and range units

## Hydraulic gearbox (automatic transmission) \*

- Converters
- Transmission housing
- Gearbox brake



## Rear axle and driven front axle\*

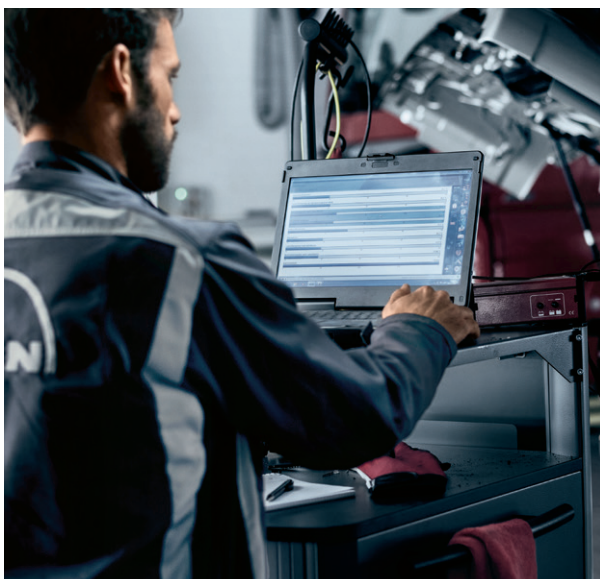
- Axle housing
- Differential
- Planetary hub reduction gear

## Transfer case\*

- Transfer case housing, shafts, gears and bearings

## Propshaft\*

- Propeller shafts
- Universal joints



\* For full details refer to New Vehicle Warranty book.  
All details apply only to new vehicles.

# WE'VE GOT YOU COVERED!

**Our comprehensive network will keep your truck on the road**



Penske New Zealand appreciates that to maintain peak condition, your MAN truck needs care from time to time. With an extensive parts and service network spanning the entire country, you can count on the support you need to keep your business on the road.

With our **0800-24-7-CALL-OUT** number in the event of a breakdown, no matter where you are, or what hour of the day or night, we've got you covered.

**0800-24-7-CALL-OUT**  
**0800 247 225**

## **NORTH ISLAND**

### **WHANGAREI**

All Truck Repairs  
34 South End Avenue  
Whangarei  
09 430 0803

### **AUCKLAND**

Penske New Zealand  
4 Langley Road, Wiri  
South Auckland  
0800 782 762

### **HAMILTON**

White Bros Panelworks  
9 Clow Place  
Business Park  
Hamilton  
07 843 2929

### **TAURANGA**

Penske New Zealand  
115 Kaweroa Drive  
Omanawa, Tauranga  
07 572 3060

### **TAUPO**

Dudley Mechanical & Parts  
24 Manuka Street  
Taupo  
07 377 2411

### **GISBORNE**

Cameron Mechanical  
129 Aerodrome Road  
Gisborne  
06 867 9999

### **NAPIER**

Jim Young Motors  
590 Main North Road  
Bay View, Napier  
06 836 6126

### **NEW PLYMOUTH**

Taranaki Transport Repairs  
45 Henwood Road  
Bell Block  
027 843 7061

### **WHANGANUI**

Mobile Mechanical Solutions  
367 Heads Road  
Whanganui  
0800 662 6324

## **PALMERSTON NORTH**

Mobile Mechanical Solutions  
21 Bisley Street  
Palmerston North  
06 357 8980

### **MASTERTON**

Mobile Mechanical Solutions  
49B Waingawa Road  
Masterton  
0800 662 6324

### **WELLINGTON**

Hydradiesel Engineering  
75 Port Road  
Seaview  
04 939 6204

## **SOUTH ISLAND**

### **NELSON**

Lloyd Heslop Motors  
7 Kotua Place  
Stoke, Nelson  
03 543 9400

### **CHRISTCHURCH**

Penske New Zealand  
2 Headquarters Place  
Hornby, Christchurch  
0800 626 782

### **TIMARU**

NJ & DM Repairs  
148 Meadows Road  
Washdyke  
027 473 3135

### **DUNEDIN**

Commercial Vehicle Centre  
12 Strathallan Street  
Dunedin  
03 455 6449

### **QUEENSTOWN**

Queenstown Commercial Vehicles  
131 Gorge Road  
Queenstown  
03 442 8203

### **INVERCARGILL**

Commercial Vehicle Centre  
120 Bill Richardson Drive  
Invercargill  
03 215 8250

## 24HR NATIONAL CALL OUT SERVICE

 0800 247 225

### Penske New Zealand

#### Auckland

4 Langley Rd, Wiri, Auckland 2104 NZ

Phone: 0800 782 762

#### Christchurch

2 Headquarters Place, Hornby South, Christchurch 8042 NZ

Phone: 0800 626 782

#### Tauranga

115 Kaweroa Drive, Omanawa, Tauranga 3110 NZ

Phone: 07 572 3060

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